

Training & learning support by hospital libraries – scenarios in three hospitals: common challenges & opportunities

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3 Hospitals – at a glance



City Hospital Zurich
Triemli, Waid,
University Clinic for Geriatric
Medicine (University of
Zurich)

**Part of Medical Directorate
Organizational Unit
Subordinated:**
Chief medical officer



Cantonal Hospital Aarau
University medicine
affiliated with University of
Basel

**Part of Research Council
Subordinated:**
Medical member of the
management board



Cantonal Hospital Lucerne
Part of LUKS Gruppe: teaching
site Joint Medical Master
(University of Lucerne)

**Part of QRM department
Subordinated:**
Chief medical officer

3 non-public institutional libraries



Onsite library (Triemli site)
E-Library
2 part-timers, initially 2 FTE
before hospital consolidation
(Waid, Triemli 2018)

**194 peer-reviewed
publications**



**Physical holdings in clinics
only, E-Library**
2 part-timers
staff reduced after retirement

**292 peer-reviewed
publications**



Physical holdings in clinics only
E-Library
2 part-timers
staffing hours slightly increased
(LUKS Gruppe)

534 peer-reviewed publications

Teaching hospitals, but not «university hospitals»: [Fachbibliotheken Gesundheit](#)

Flexibility

Linklists
On demand
Business Card
Sharepoint
Master thesis
Broad spectrum
MS Teams channel
Viva Engage
Bachelor thesis
Walk in
Trainings
PubMed
EndNote
Zotero
Events with external trainers
CINAHL
Training event
New employees onboarding
Project support
Scheduled Courses
Methodology
Systematic searching
LibGuide
Introduction
Search strategy building
Toolbox


Setting at City Hospital Zurich

 24/7 Open library (badge access) - print holdings & e-library

 4 Workstations (visability)

 From doc delivery to research support

 PubMed Training

 Database Trainings as a door opener to:
systematic searches
support for SR projects: methodological framework training



Stadtspital Zürich

Setting at Lucerne Cantonal Hospital

- E-library without print holdings since 2010/11
- Part of larger team: quality & risk management
- Historically: Library Resources often tied up in other projects
- How to create presence & visibility?
- Refocus from 2018: CTU, Joint Medical Master UniLu
- «word by mouth» 🗣️ Now: «research service provider»?

Setting at Aarau Cantonal Hospital



Large E-library



Small branch libraries on different hospital wards



Hospital undergoing transformation process



Since Jan 1, 2025: part of the Hospital's Research Council



First-year-focus:

- Visibility & building up support for research
- LibGuide (Intranet-Sharepoint)
- Courses, consultation, building search strings on PubMed & The Cochrane Library

Common challenges

- acute care provider: “**patient-centered**”
- setting “dictates” **conditions & circumstances for teaching**
- different **professional groups – different needs**
- **Reaching out** is challenging
- Demands for **maximum flexibility**, we are “**all-rounders**”
- “A hospital library is **not a given**”
- library service as “embedded research service”?



Why it is worth it...

- Every hospital is a **teaching site** (residents...)
- Need for **continous learning**
- **Customer feedback**: Every contribution is a valid offer
- Strenghtens **relationships** to clients & key stake holders
- Enhances **visability**
- **Perception Shift**: Hospital Librarians as Information Specialists
- Facilitate **information literacy**





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