Qualifying Medical Librarians for Current and Future Challenges

6th National Meet & Greet of Swiss Medical Librarians

Prof. Dr. Konrad Förstner | TH Köln, ZB MED

Prof. Dr. Ursula Georgy | TH Köln

Prof. Dr. Achim Oßwald | TH Köln

Bern, August 2018





History and Motivation

- ✓ Starting point: European plans for an international degree program in 'Medical Librarianship' to be realised by a British University have been cancelled due to Brexit.
- ✓ Demand for a further education degree program has been proven by an EAHIL survey under the guidance of Rudi Mumenthaler. See for details: Mumenthaler, Rudolf: Results of the survey on further education for medical librarians. In: Journal of EAHIL 2017; Vol. 13 (1): p.4-9) and https://ruedimumenthaler.ch/2017/03/24/ergebnisse-einer-umfrage-zur-weiterbildung-im-bereich-medizinbibliotheken/
- ✓ Search for a partner with both openness and expertise in Medical Librarianship and a well established further education Master program in LIS led to TH Köln, its MALIS-program / ZBIW, and ZB MED Cologne, Germany.





TH Köln – University of Applied Sciences | ZB MED

- ✓ The subject range includes the fields of Applied Natural Sciences; Architecture and Construction; Information and Communication; Computer Science; Engineering; Culture; Society and Social Sciences as well as Business Studies.
- ✓ More than 90 degree programs (Bachelor and Master) are offered as fulltime or part-time programs.
- ✓ Overall 26.000 students from about 120 different countries, 430 professors and 1.400 staff.
- ✓ As a place where research based learning and academic education take place, the university nurtures prospective scholars through cooperative dissertations.
- ✓ TH Köln puts emphasis on quality in advanced academic training and promotes competencies as well as personal and professional development through a variety of programs offered to those who are interested in further education.



ZB MED – Information Centre for Life Sciences | TH Köln

- ✓ Central provider for literature in Germany for the topics Medicine, Health, Nutrition, Biology, and Agriculture
- ✓ Since 2018 with two new directors (managing and scientific)
- ✓ Since May 2018 two joint professors together with University of Cologne and TH Köln; soon a third professor together with University of Bonn
- ✓ Around 130 employees
- ✓ Highlights: the smart search portal LIVIVO and the open access publication platform PUBLISSO
- ✓ Provides several services including improving access, metadata, catalogue enrichment, digital preservation, intelligent retrieval
- ✓ New research and training program (including Library Carpentry) underway



Why Cologne? Organizations in the Field of Medicine

around Cologne

BAH - German Medicines Manufacturers' Association

BfArM – Federal Institute for **Drugs and Medical Devices**

BGV - Federal Association for Health Information and Consumer Protection

IQWIG - Institute for Quality and Efficiency in Health Care

BVMI – Professional Association

of Medical Informatics

Ministry of Health BZgA – Federal Centre for Health Education

DGPH – German Society for Public Health

DNVF - German Network for Healthcare Research

ECEH - WHO European Centre for **Environment and Health**

PMV - Research Group **Primary Medical Care**

Institute of Medical Statistics and Computational Biology

CMED - Cochrane Metabolic and **Endocrine Disorders Group**

> ZB MED – Information Centre for Life Sciences

DIMDI – German Institute of Medical Documentation and Information

TH Köln

BMG - Federal

University of Applied Sciences Niederrhein –

Focus on Medical Controlling and Information Systems

GMDS - German Association for Medical Informatics, Biometry and Epidemiology

> **Technology Arts Sciences** TH Köln

ZTG – Competence Center

for Telematics in Health Care

Medical Informatics Initiative Germany -

Universities of Bonn, Cologne,

Duisburg-Essen and Muenster

Institute of Medical Informatics, Biometry and

Epidemiology at the University Hospital of Essen

KKG - National Board for

Classification in Health Care

Central Authority of the Länder for

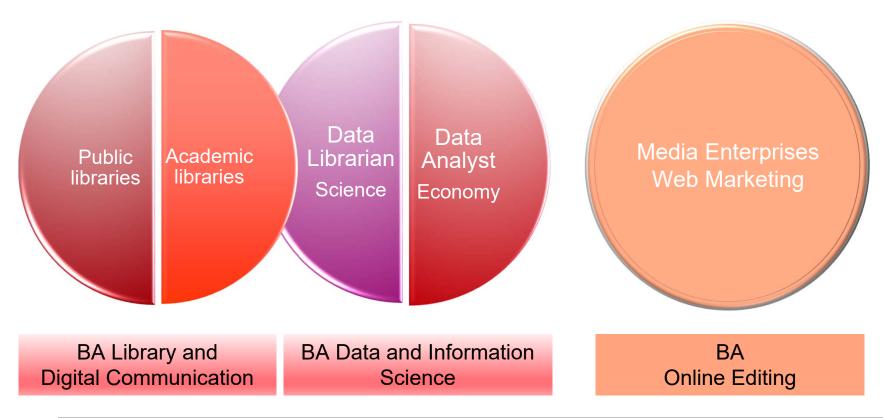
Health Protection with regard to

Medicinal Products and Medical Devices



Institute of Information Science – TH Köln: Bachelor

Students and Staff: 900 Students | 23 Professors | 13 Research Assistants



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Konrad Förstner | Ursula Georgy | Achim Oßwald





Institute of Information Science – TH Köln: Master Programs

Part-time study:

MALIS – Master in

Library and
Information Science

Consecutive Master:
Market and
Media Research

continuing education; study program held parallel to professional employment, combining brief on-site lectures with e-learning modules; CILIP accreditation

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MALIS Concept – Qualification Objectives

Participants of the program will acquire the following key competencies:

- ✓ Professional management of institutions providing access to information and information services
- ✓ Strategic development of innovative information services
- ✓ International knowledge management
- Assessment and implementation of target group-specific subject indexing of information resources
- Assessment and development of solutions for the optimisation of information processes
- ✓ Library and information policy skills
- Classification, assessment and anticipation of informational developments in the context of social and media-related developments
- ✓ Ability to participate in professional discussions on current developments based on scientifically sound knowledge and specific practical experience





MALIS Concept

General key qualifications

- ✓ Communicative competence (conducting negotiations, communication in situations of conflict)
- ✓ Presentation (rhetorical skills and techniques)
- ✓ Cooperation and teamwork
- ✓ Project management

Summing up

Graduates of the program acquire up-to-date knowledge about current trends and developments in the fields information services, information literacy, information technology, as well as information indexing and information law.

Further details: www.malis.th-koeln.de/ or

https://www.th-koeln.de/en/academics/library-and-information-science--program-content 26707.php



The ZBIW

- ✓ ZBIW is the Centre of Further Education and Training in Library and Information Science of TH Köln, Institute of Information Science.
- ✓ Nationwide provider of further education in LIS with regional focus on North Rhine Westfalia – by official mandate of the federal state.
- ✓ More than 20 years experience in further education in LIS especially academic libraries.
- University institution since more than 10 years: Availability of teachers who have depth of knowledge and experience of current subjects, teaching and learning.
- ✓ Extensive experience in organisation and offering of various forms of continuing education.
- ✓ International networking and long-term personal relationships of professors of the Institute for Information Science.
- ✓ Cooperation with "BIS Schweiz".





ZBIW – ISO-Certification

In Germany, in August 2016, the ZBIW was the first institution in further education in LIS which has obtained the ISO 9001:2015 and ISO 29990:2010 certification.

- ✓ ISO 9001 is the most comprehensive ISO norm in scope. It focuses on confirming process conformance from the initial development of a product / service. ISO, 2015
- √ The ISO 29990 standard aims to improve quality of learning services for non-formal education and training. ISO, 2010

The basic requirements for service providers will enhance transparency and allow comparison on a worldwide basis of learning / continuing education services. One of the results: an approved evaluation procedure.

Further details: https://www.th-koeln.de/weiterbildung/zbiw 5865.php



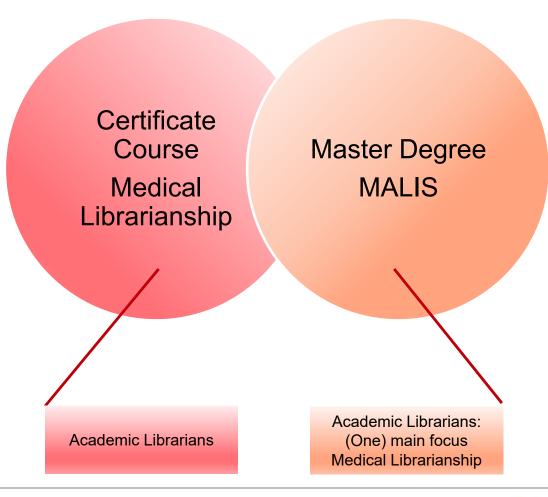
Requirements for a Program on **Qualification and Training of Medical Librarians**

- ✓ International Offering
- ✓ Language English
- ✓ Form of educational program: master's degree and/or specific courses with diploma
- ✓ Standard module(s) online and/or intensive class (blended learning)
- Most importants topics: Knowledge management, scholary publishing, databases, e-resources, marketing and information services, information literacy, trends in MLIS etc.
- ✓ Additionally specific topics in the context of Evidence Based Medicine

Survey by Mumenthaler / Bissels / Anagnostelis 2017



Further Education in Medical Librarianship Cologne



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ZBIW – Ranges of Certificate Courses

Certificate course

Information Literacy

Academic Libraries Certificate course

Data Librarian

2019

Academic Libraries Certificate course

Medical Librarianship

End of 2019

Academic Libraries

Certificate course

Experts for Reading

Public Libraries

Certificate course

Fit for Future

Management of Public Libraries

End of 2018

Public Libraries

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Certificate Courses: Benefits

- Summarising basic and current knowledge in a clearly defined and delimited subject area in a brief time frame.
- ✓ Training and professional experience background in specialised fields with a theoretical and practical foundation of university standard: concepts with scientific basis and practical relevance.
- ✓ Covering integrative consecutive training: the content can immediately be used in everyday practice and constitute added value even during training.
- ✓ Participants expand what they have learnt in practice with colleagues between phases of personal attendance (blended learning).
- ✓ Nationally and international recognising certificates attesting to successfully passing a university course. The ECTS permit the awarding of credits in any subsequent university degree course of study.
- ✓ Flexible integration in an overall lifelong learning process with modern teaching and learning methods: Blended-learning, Flipped Classroom etc.



Timeline Certificate Course "Medical Librarianship" in Cooperation with Swiss Experts from HTW Chur

Autumn 2018

- Evaluation of the international survey
- Carrying out a survey in Germany: demand and topics

Winter 2018/2019

- Planning the structure and calculating the costs of the certificate course: full-cost accounting
- Recruitment of teaching staff

Spring 2019

- Learning content and outcomes, type of examination per module
- Coordination of course concept

Summer 2019

- Start international marketing / Assessment
- Module description / finalising teaching and examination organisation

Autumn / Winter 2019

- Start certificate course
- Ongoing evaluation

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Continuing Education in Medical Information Cologne Integration and Transformation of Certificate Course to MALIS

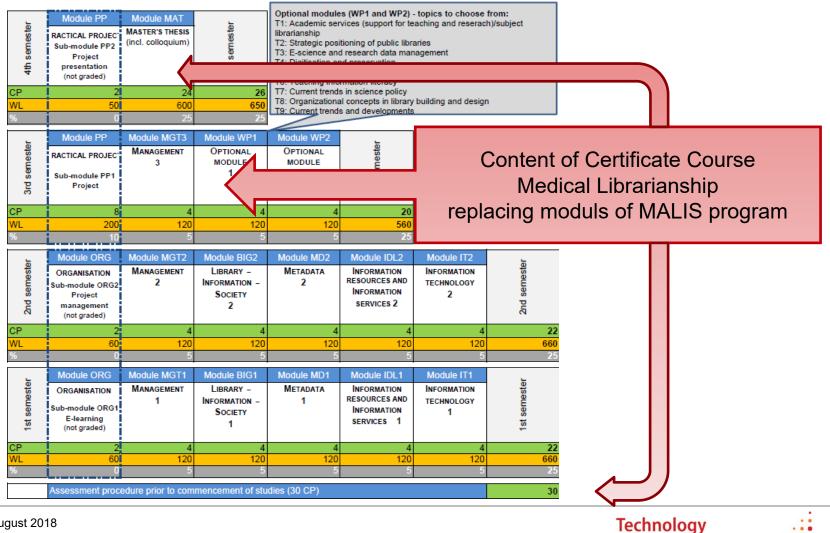
% <mark>↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑</mark>	Module PP RACTICAL PROJEC' Sub-module PP2 Project presentation (not graded) 2 50 Module PP RACTICAL PROJEC'	600 25 Module MGT3	26 650 25 Module WP1 Optional Module	Optional modules (WP1 and WP2) - topics to choose from: T1: Academic services (support for teaching and reserach)/subject librarianship T2: Strategic positioning of public libraries T3: E-science and research data management T4: Digitisation and preservation T5: Legal and ethical issues in practice T6: Teaching information literacy T7: Current trends in science policy T8: Organizational concepts in library building and design T9: Current trends and developments MOdule WP2 OPTIONAL MODULE MALIS Master in Library and Information Science				
3rd semester	Sub-module PP1 Project	-	1	2	3rd semester	Technology		
CP	8	4	4	4 20 Arts Sciences TH Köln				
WL	200	120	120					
%	10 5 5 5 25 TH KOIII							
2nd semester	Module ORG ORGANISATION Sub-module ORG2 Project management (not graded)	Module MGT2 MANAGEMENT 2	Module BIG2 LIBRARY - INFORMATION - SOCIETY 2	Module MD2 METADATA 2	Module IDL2 INFORMATION RESOURCES AND INFORMATION SERVICES 2	Module IT2 INFORMATION TECHNOLOGY 2	2nd semester	
CP	2	4	4	4	4	4		22
WL	60	120	120	120	120	120	6	660
%	0	5	5	5	5	5		25
1st semester	Module ORG ORGANISATION Sub-module ORG1 E-learning (not graded)	Module MGT1 MANAGEMENT 1	Module BIG1 LIBRARY - INFORMATION - SOCIETY 1	Module MD1 METADATA 1	Module IDL1 INFORMATION RESOURCES AND INFORMATION SERVICES 1	Module IT1 Information TECHNOLOGY 1	1st semester	
CP	2	4	4	4	4	4		22
WL	60	120	120	120	120	120	(660
%	0	5	5	5	5	5		25
	Assessment procedure prior to commencement of studies (30 CP)							

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Continuing Education in Medical Information Cologne Integration and Transformation of Certificate Course to MALIS



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Arts Sciences TH Köln



Timeline Master in Library and Information Science (MALIS) integrating a Medical Librarian track



- Start study reform: Program objectives / Stakeholder / Benchmarking / SWOT
- Graduate profile

Autumn 2019

- Study foci: i.a. Medical Information
- Module matrix / Learning Outcomes / Content

Spring 2020

- System Accreditation of TH Köln
- Module description / finalising teaching and examination organisation

Summer/ Autumn 2020

- Internal Reaccreditation of MALIS (TH Köln)
- Start (international) marketing / Assessment

Spring 2021

- MALIS with integrated Medical Librarian track
- Annual reflection process and ongoing evaluation

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Thank you very much for your attention!

Questions?

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